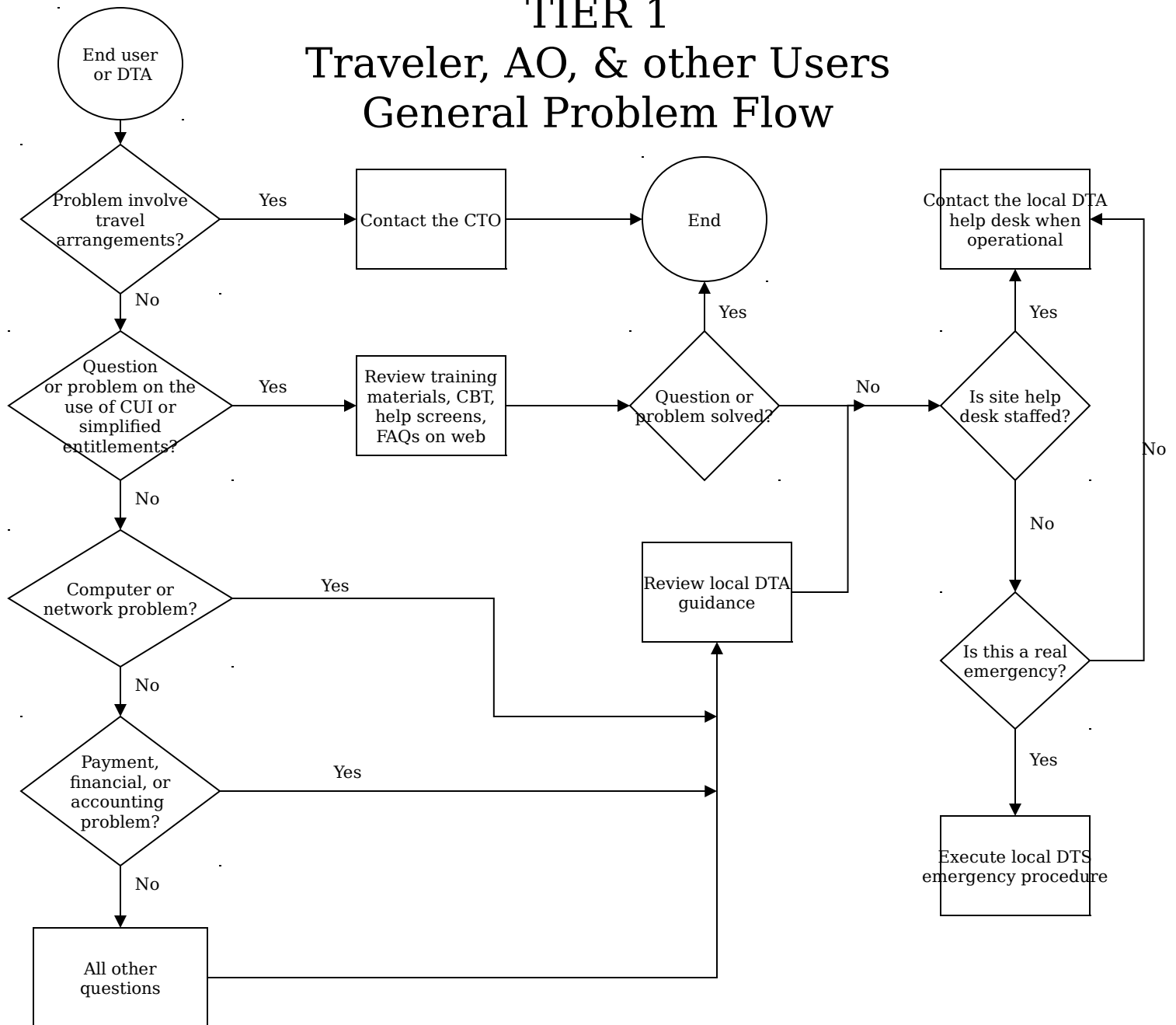
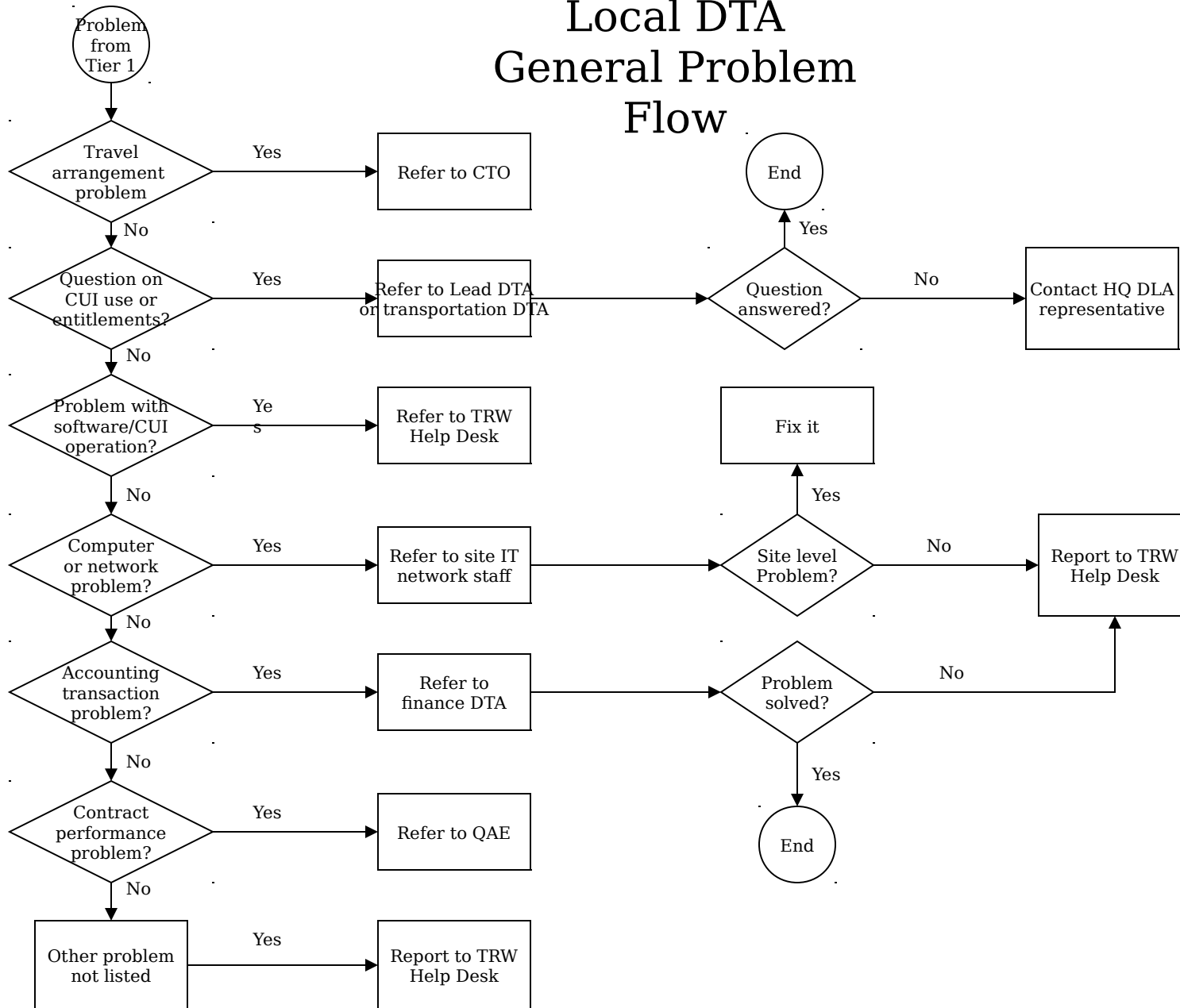


TIER 1 Traveler, AO, & other Users General Problem Flow



TIER 2 Local DTA General Problem Flow



TIER 3 System Help Desk General Problem Flow

